



Aurora Porcelain by Valentino Stone – Deep Cleaning Reference Guide for Soft Touch Only

Type of Stain	Recommended Detergents	Recommended Sponge/Cloth
Coffee	1) Neutral detergent (e.g. washing-up liquid or similar) 2) Commercial bleach (max. 10 min) 3) Alkaline Product (e.g. PS87, SR95 by Fila, Tile Cleaner by Faber or the like)	Microfiber cloth or White melamine sponge
Tea		
Tomato		
Vinegar		
Lemon		
Coca Cola		
Beer		
Wine		
Fruit Juice		
Jam		
Nicotine	1) Neutral detergent (e.g. washing-up liquid or similar) 2) Commercial degreaser (e.g. Chanteclair or similar) 3) Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner/Deep Degreaser by Faber or the like)	
Blood		
Grease (oil, butter)	1) Neutral detergent (e.g. washing-up liquid or similar) 2) Commercial degreaser (e.g. Chanteclair or similar) 3) Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner/Deep Degreaser by Faber or the like)	
Wax		
Hair Dye	1) Alcohol or organic Solvent (e.g. commercial acetone or similar)	Microfiber cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)
Glaze		
Paints		
Inks		
Felt-tip pen		
Adhesives		
Pencil marks	1) Rubber	
	2) Acidic Product (e.g. Deterdek Pro by Fila, Tile Cleaner by Faber or the like)	Microfiber cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)
Limescale deposits	1) Limescale Remover (e.g. Viakal or similar) 2) Acidic Product (e.g. Deterdek Pro by Fila, Tile Cleaner by Faber or the like)	
Sucker marks	1) Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner by Faber or the like)	
Rust	1) Anti-rust Product (e.g. No Rust or Fila PHZero by Fila or the like)	
Metallic marks	1) Acidic Product (e.g. Deterdek Pro or PHZero by Fila, Tile Cleaner by Faber or the like)	Microfiber cloth or White melamine sponge
Post Installation Cleaning	Post installation cleaning is always under the responsibility of the installer. Should residue still remain on the surface, before proceeding as instructed: contact the installer and ask them to call in. If this is not possible, proceed as follows.	
Cement residue	1) Acidic Product (e.g. Deterdek Pro or PHZero by Fila, Cement Remover or Grout Cleaner by Faber or the like)	White melamine sponge or Blue Scotch brite (non-scratch sponge)
Grease residue		
Silicone-based installation residue	1) Professional Products (e.g. Zero Sil by Fila or the like)	Blue Scotch brite (non-scratch sponge)
Epoxy-based installation residue	1) Professional Products (e.g. CR10 by Fila, Alkaline Cleaner by Faber or the like)	